

Saket Shankar

Lead QA Engineer

Results-oriented QA professional with 10+ years of experience in automation testing and over 3 years in team leadership. Demonstrated expertise in enhancing software quality and user experience through strategic defect resolution and robust testing frameworks. Skilled in Agile test planning, project management, and stakeholder engagement, with hands-on proficiency in a wide range of tools and technologies. Strong focus on AI-driven testing methodologies and innovation in QA processes.



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WORK EXPERIENCE

Lead QA Engineer SS&C

09/2023 - Present

Hyderabad

Experience Highlights

- Led a team to test the transition from the RxNova to the new Domani Rx health insurance application.
- Introduced automation testing frameworks, resulting in a 40% reduction in testing time and a significant increase in product quality.
- Collaborated with product owners, stakeholders and developers to define acceptance criteria and ensure alignment with business objectives.
- Actively participated in all Agile Ceremonies including planning, stand ups, to provide QA insights and ensure alignment.
- Drove test automation adoption to improve efficiency.
- Worked closely with development, product, and business teams.
- Communicated QA metrics, risks, and quality trends to stakeholders.
- Successfully led a team of QA Engineers in planning, executing, and monitoring software testing efforts.

SDET Principal Engineer III IGT - International Game Technology

09/2021 - 10/2023

Hyderabad

Achievements/Tasks

- Involved in creating Web and API automation framework for obtaining the QA analysis of multiple labels of eDraw.
- Analyzed and then effectively strategized in regard to creating web and API automation framework from scratch and obtaining the QA analysis of multiple labels of Play Lottery.

Senior Software Engineer - QA IVY

09/2019 - 09/2021

Hyderabad

Achievements/Tasks

- Involved in creating web automation framework from scratch and obtaining the QA analysis of multiple labels of ENTAIN (a British sports betting and gambling company).

TECHNICAL SKILLS

Agile

Test Planning

Project Management

QA Automation

Stakeholder Management

Test Documentations

Team leadership

Integration Testing

Test Planning

Regression Testing

R&D on AI Based Testing

Manual Testing

Mentoring

Selenium

API Testing

Java

Rest Assured

TestNG

Cucumber

BDD

JIRA

Defect Management

Draw.io

Jenkins

CI CD

Kibana

PROJECTS

DomaniRX - Health Insurance (Current Project) (10/2023 - Present)

- **Planning** and Preparation, **Test Case Development**, Environment **Setup**, Test Execution, Early Defect Detection, **Bug Reporting** and Tracking, **Documentation** and Reporting, Continuous Improvement.

eDraw - Betting Games (02/2023 - 10/2023)

- Stakeholder Management, **Project Reporting**, Preparing test documentations, cross team communications, resource planning, **Agile ceremonies**, etc.
- Involved in creating **Web** and **API automation** framework for obtaining the **QA analysis** of multiple labels of eDraw.

Play Lottery - Anywhere Cloud Project (09/2021 - 02/2023)

- Analyzed and then effectively strategized in regard to creating web and API automation framework from scratch and obtaining the QA analysis of multiple labels of Play Lottery.

ENTAIN Web KPI (10/2019 - 09/2021)

- Involved in creating web automation framework from scratch and obtaining the QA analysis of multiple labels of ENTAIN (a British sports betting and gambling company).

EDUCATION

MBA (IIM Kozhikode) (12/2020 - 12/2022)

MBA from IIM K with specialization in Information Technology and General Management.